

# **Sleepy Eye Medical Center Financial Assistance Policy**

## Plain Language Summary

### **What if I can't pay for my Medical Bills?**

Sleepy Eye Medical Center offers a Financial Assistance program to help our patients pay their medical bills. This program applies to charges billed for any emergency or medically necessary services in our clinics and hospital.

### **What is Financial Assistance?**

- You may qualify for free or discounted care based on your household income and family size. Patients are considered eligible under the Sleepy Eye Medical Center (SEMC) Financial Assistance program if they have a total household income below 300% of the federal poverty level (FPL). Exceptional circumstances may apply to applicants who own significant valued assets. SEMC may consider the value of an individual's assets in determining eligibility.
- If Financial Assistance is approved, it is effective for 6 months from the approval date. SEMC reserves the right at any point to require a patient to reapply if we are made aware of a change in the patient's financial situation.

### **How do I see if I qualify for Financial Assistance?**

- Use our screening tool to apply and upload documents online at: <https://semedicalcenter.myfa.app/>
- Contact our Financial Counselor at 507-794-8439 for assistance with the application process.
- Visit the Business Office at the Sleepy Eye Medical Center and they will provide you with a paper application for Financial Assistance (available in English and Spanish). Paper applications and supporting documentation should be mailed to SEMC, 400 4<sup>th</sup> Ave NW, Sleepy Eye MN 56085.

### **What do I need to provide with my Financial Assistance application?**

- You will be asked to provide copies of the following financial documents:
  - Most recent pay stubs covering the last two months
  - Most recent year's tax return
  - Two most recent bank statements (checking and savings accounts)

### **What should I expect?**

- Our Financial Counselor will review all complete applications and a decision will be communicated to you within 30 days. All information is confidential. You will be contacted if additional information or documents are required to process your application.
- SEMC offers interest free payment plan options for those who do not qualify for Financial Assistance. Contact our Financial Counselor to set up a payment plan at 507-794-8439 or request a payment plan on our website at <https://www.securebillpay.net/semedicalcenter>.